

Thank you for booking a public program or tour with us.

Please read the following information carefully.

Attendance Numbers:

Please keep group size to the number of visitors indicated upon booking and inform us if numbers substantially increase or decrease prior to your visit. Unexpected or last minute increases in numbers will not result in increased staffing.

Arrival/Departure:

Endeavour to arrive at scheduled time or call 1-877-941-7787 if you are delayed. Visitors are responsible for returning to buses at pre-determined time. We ask that vehicles use the main parking lot after dropping visitors off at the main entrance.

Cancellation/Re-booking:

Two weeks notice is required for any cancellations or re-bookings. A cancellation or rebooking must be made by contacting the museum by phone or e-mail. Failure to provide notice may result in a charge up to 100% of program, admission and/or rental fees.

Payment:

Admission or program fees are due upon arrival. We accept cash, cheque, debit and credit.

Eating Areas:

Use of eating areas must be pre-arranged upon booking. We will endeavour to make sure an arranged space is available or provide a suitable alternative.

We look forward to seeing you soon.